

Terms and Conditions

Session Fees: All session fees cover Claire's time and talent only and is due at the time of booking. The client may cancel at any time but in doing so will forfeit any monies paid. All session fees are non-refundable. If your child is feeling ill, please call to reschedule. Claire understands that sometimes, this happens. If you must cancel, please do so at least 24 hours before your session. If there is a no show at the time of the session, there will be another re-booking fee charged. If you are booked for a Cake Smash session, the cake is made the day before your booking so if your child is ill, it is important where possible to notify me 24hrs before so I can stop the cake from being made. If adequate notice is not given, the cake cost will still apply and another charge applied to make another for a rearranged session. Claire Grant may cancel any session at any time, however an alternative session will be offered at the earliest opportunity.

Exclusive Photographer: Please only bring the people that will be photographed to the session. Also, please do not bring your own camera, camcorder, or recording device to the session. Taking pictures or video during the session is strictly prohibited.

Travel Fee: There is a 40 pence a mile travel fee for locations, if the location is over a 20 mile radius. This must be paid in advance or on the day of your session.

Fulfilment of Obligations: There will be no guarantee that any number of images will be produced during your session. Proofs will be available in your online viewing gallery within 2-3 weeks of your session date. Claire Grant will aim to select up to 20-25 images for your gallery where a Full Session is purchased. Where a 'Limited Offer' Session such a Taster or Mini Session has been agreed, Claire will edit and produce the number of images as advertised, but Claire is not obligated to produce any additional images that are not presented.

Ordering: You will be notified by email when your gallery is ready for viewing. Your gallery will remain live for viewing for 48 hours, some extensions will be considered but will be at Claire Grant's discretion. All galleries will expire automatically after this time and will only be reopened for exceptional circumstances. A £40 administration charge will apply for reopening and extending any gallery that has not been pre-agreed.

Payment of Order: At the time of your order, Claire Grant will provide an invoice detailing the items requested and the total cost. Payment of this invoice will be due within a maximum of 7 days, after which time, the order will be cancelled. Payment can be made by transfer, credit card or cash.

Price of Products: Please ensure that you view the price list of packages and products before booking your session. It will be presumed that every client has read and understood the price list. Claire Grant Photography offers set packages and is under no obligation to deviate from this or offer alternatives.

Deleted Images: All non purchased images will be deleted 3 weeks after your gallery expires. All ordered images will be kept on an encrypted hard-drive for the foreseeable future, for the purpose of future client orders or marketing purposes, if the client has permitted via a model release agreement.

Final Prints: Your final order will be processed and packaged within 4 weeks of your order being placed. Claire Grant will contact you via email or phone to notify you and to arrange collection. Orders can be posted via recorded delivery in accordance with the GDPR, (data protection laws), but this cost will be transferable to the client.

Copyright Information: All images are copyrighted by the photographer, Claire Grant. It is illegal and unlawful to scan, copy, or reproduce Claire's work in any manner or medium, and doing so is punishable by law with fines starting at £10,000. This includes removing images from Claire Grant photography's website and social media page. If any client is found guilty of this, then an invoice will be issued for the relevant digital file cost. Upon purchasing images, clients will be entitled to use those images for personal use and will have print rights, however the copyright and ownership of that image remains with Claire Grant and no image is authorised for commercial usage without permission and in accordance with Copyright Law. As an artist, Claire wishes to have complete control over the final look of her client's images, and scanned images damages her reputation as a photographer by distorting and devaluing the image quality. Thank you for respecting her work and livelihood by choosing not to reproduce her images

Artistic Process: Claire Grant shall not be liable to the client for any failure, in whole or in part, to fulfil her obligations, where failure arises as a result of an event or circumstances beyond her control, which may include (but not limited to) equipment failure, bad weather, illness or injury. The client understands and accepts that the photographic coverage will be as Claire Grant's professional expertise determines. Special requests are not binding instructions although every effort is made to comply with the clients wishes. In the unlikely event of total photographic failure or cancellation of the contract by Claire Grant, liability shall be limited to a full refund of all monies paid.

Whilst Claire Grant Photography is experienced in Children's portrait photography, she is not responsible for images not being successful due to a child's wellbeing or behavior on the day. In the event of unco-operative children at a session of any kind, for any reason, Claire may not be able to capture any, or all the images the client may have requested or expected. The client is responsible for all children at all sessions. Claire reserves the right to stop the session at any time for inappropriate behavior.

Usage: Claire reserves the right to use the negatives and/or reproductions for display, publication, or other purposes of promotion. Originals remain the property of Claire Grant Photography.

Portrait Care: Handle your portraits with extreme care. Damage incurred as a result of improper handling, framing or hanging is the responsibility of the client.

Sales are Final: Due to the custom nature of each session, all sales final.

Retouching: Any retouching beyond the basic retouching we automatically do (small facial scars, blemishes, eye circles) will be charged a fee of £50 per hour. This includes removal of logos/words on shirts, etc.

Re-Shoots: Re-shoots are at the discretion of the photographer; and are not given for regretful personal choices such as hair and clothing choices or child's behavior.

I,, have read and understood the above policies.

Signature

Date